

# MAKE CHATGPT QUOTE ITS SOURCE

Answer only from this source, and quote the line.

COMMENT

# SOURCE

## PASTE THIS INTO CHATGPT

Answer *ONLY* from the source below. Do not use outside knowledge.

For every claim, quote the exact line from the source in "quotation marks".

If the source does not say, reply exactly: "The source doesn't say." Do not guess.

If the source is unclear or contradicts itself, say so and quote both lines.

SOURCE:

""

[paste the real document here]

""

QUESTIONS: [one or more questions]

## 3 STEPS

### 1 PASTE THE REAL DOCUMENT

Your policy, contract, price list or notes, between the triple quotes. The model can only stay inside what you give it.

### 2 ASK YOUR QUESTIONS

Type them under QUESTIONS. Every answer should come with a quoted line, or the exact words "The source doesn't say."

### 3 CHECK THE QUOTE

Search your document for each quoted line (Cmd/Ctrl+F). No match, no trust. This prompt lowers made-up answers. It does not guarantee zero.

## EXAMPLE (MADE-UP CANDLE SHOP POLICY)

### THE SOURCE YOU PASTE

"Unused items can be returned within 30 days of delivery for a full refund. Opened candles cannot be returned. Gift sets can be exchanged within 14 days. Refunds go to the original payment method in 5-7 business days."

### QUESTION 1: CAN I RETURN A CANDLE I ALREADY LIT?

"Opened candles cannot be returned." So no, a candle you have opened is not eligible.

### QUESTION 2: IS RETURN SHIPPING FREE?

The source doesn't say.

### WHY IT MATTERS

Without the rules, question 2 usually gets a confident, plausible answer. With them, you get the gap.

## THE HIDDEN LAYER BEHIND MADE-UP FACTS

- ChatGPT writes one tiny piece at a time. It picks a likely piece, adds it, and repeats.
- Nothing in that loop checks what's true. So when it doesn't know, it still sounds sure.
- That's how a New York lawyer filed a brief citing cases ChatGPT made up. In June 2023 a judge sanctioned the lawyers.
- The fix: paste in the real document, tell it to answer only from the source and quote the line. Now "what sounds right" comes from your source.

Grounding the model in a pasted source reduces made-up answers. It does not remove them, which is why step 3 matters.